

# Welcome to **BONZ N' BUBBLES**

## OWNER INFORMATION

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
E-mail: \_\_\_\_\_ How Did You Hear About Us?: \_\_\_\_\_  
Veterinarian: \_\_\_\_\_ Vet Phone Number: \_\_\_\_\_

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## PET INFORMATION (DOG #1)

Pet Name: \_\_\_\_\_ Breed: \_\_\_\_\_  
Color: \_\_\_\_\_ Sex: M:  F:  Spayed/Neutered: Yes:  No:   
Date of Birth (approx.): \_\_\_\_\_ Age: \_\_\_\_\_ Weight: \_\_\_\_\_  
Current on all shots (including rabies)? Yes:  No:   
Has your pet had any of the following conditions within 30 days?: Fleas:  Ticks:  Mites:  Diarrhea:   
Does your pet have allergies? Yes:  No:  If yes, what are they?: \_\_\_\_\_  
Does your pet have any health-related issues? Yes:  No:  If yes, what are they?: \_\_\_\_\_  
Any area your pet does not like to be touched? Yes:  No:  If yes, where?: \_\_\_\_\_  
Please check the following if they apply to your pet:  
Scared of the Blow Dryer:  Sensitive Skin:   
Shy/Timid:  Aggressive with Animals:  Aggressive with People:  Bites:  Barks:

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## PET INFORMATION (DOG #2)

Pet Name: \_\_\_\_\_ Breed: \_\_\_\_\_  
Color: \_\_\_\_\_ Sex: M:  F:  Spayed/Neutered: Yes:  No:   
Date of Birth (approx.): \_\_\_\_\_ Age: \_\_\_\_\_ Weight: \_\_\_\_\_  
Current on all shots (Rabies, Distemper and Parvovirus)? Yes:  No:   
Has your pet had any of the following conditions within 30 days?: Fleas:  Ticks:  Mites:  Diarrhea:   
Does your pet have allergies? Yes:  No:  If yes, what are they?: \_\_\_\_\_  
Does your pet have any health-related issues? Yes:  No:  If yes, what are they?: \_\_\_\_\_  
Any area your pet does not like to be touched? Yes:  No:  If yes, where?: \_\_\_\_\_  
Please check any the following if they apply to your pet:  
Scared of the Blow Dryer:  Sensitive Skin:   
Shy/Timid:  Aggressive with Animals:  Aggressive with People:  Bites:  Barks:

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# BONZ N' BUBBLES

## PROFESSIONAL GROOMING / WE WASH CONTRACT AND RELEASE OF LIABILITY

Please Initial Each Statement and Sign at the Bottom:

\_\_\_\_\_ **APPOINTMENTS:** I acknowledge that in making an appointment with Bonz N' Bubbles (BNB), I am expected to adhere to BNB's appointment policies which are as follows: (1) BNB requires 24 hours notice if cancelling and/or rescheduling appointments. If I am a "no-show" or do not give appropriate notice regarding my appointment, I may be held liable for a percentage of the scheduled service cost. (2) If more than 15 minutes late to an appointment, that appointment is subject to rescheduling. (3) An estimate regarding the time of service completion will be given upon drop-off. Once called for pick-up, I have a maximum of 2 hours to pick up my pet(s). If I do not pick up my pet(s) within this time frame, I am subject to a boarding fee of \$15/hour.

\_\_\_\_\_ **MATTING:** I understand that if my pet(s) is matted, BNB may be required to remove the mats via extensive brushing and/or shaving. I understand that BNB takes all care and precautions during this process, but that nicks to the skin and/or reactions such as skin irritation may occur. I agree to hold BNB harmless for skin afflictions resulting from this process. Additionally, I am aware that I will incur additional fees for the dematting service.

\_\_\_\_\_ **2ND/3RD-COATED BREEDS:** I understand that, if my pet(s) has a 2nd/3rd coat, extra work may be required to thoroughly groom/wash the coat. I am aware that a **minimum** fee of \$7.00 may be added to my final total.

\_\_\_\_\_ **FLEAS/TICKS:** I authorize BNB to perform flea and/or tick-removal services **if** fleas and/or ticks are discovered during the grooming process. I am aware that these services incur an additional cost which will be automatically added to my bill (\$20 for flea/tick bath). BNB will inform me if this situation arises. I am aware that some pets may be sensitive to the products used in the flea/tick treatments and agree to hold BNB harmless for any negative reaction my pet has to these services.

\_\_\_\_\_ **NAIL TRIMMING:** I understand that BNB staff are trained to clip/file/trim/dremel nails in a safe and thorough manner. I am aware that many dogs do not like having their nails clipped and may become anxious during the process. In order to avoid undue stress or trauma to my pet, BNB may suggest my pet visit a veterinarian for this procedure. I am also aware that BNB offers nail trimming as part of the We Wash or Professional Grooming service, but that this may not be able to be performed due to my dog's behavior and/or coat condition for safety purposes. I am aware that, although BNB will do their best to avoid quicking my dog's nails, it does happen on occasion and BNB will treat the quicked nail with styptic powder.

\_\_\_\_\_ **SENIOR PET (7+ YEARS):** I am aware that grooming may be a stressful process for my senior pet(s). My pet's ability to undergo the grooming process safely and without extreme stress must be determined by me, the groomer, and/or my veterinarian. I agree to hold BNB harmless for my senior pet's reaction to the grooming process.

\_\_\_\_\_ **OTHER CONDITIONS:** I acknowledge that the grooming process may unintentionally aggravate conditions that my pet(s) may have including, but not limited to, arthritis, joint/bone conditions, heart conditions and previous surgeries. As a result, soreness, illness, seizures, etc. could occur. I understand that the BNB staff members are not trained in the veterinary field and that, although BNB will take all due care and precautions regarding the care of my pet(s), they are unable to treat known and/or unknown health-related issues that may develop from the grooming process. I agree to hold BNB, its employees and agents harmless for my pet's reaction to the grooming process.

\_\_\_\_\_ **EMERGENCY:** In case of emergency, I authorize BNB to seek immediate medical attention for my pet which may include professional veterinary attention. I agree to hold BNB harmless for any known and/or unknown health conditions that may arise during the course of the grooming. If veterinary attention is required, the pet owner may be financially responsible for such services.

\_\_\_\_\_ **VACCINATIONS:** I certify that my pet is current on all vaccinations including Rabies, Distemper and Parvovirus.

\_\_\_\_\_ **RIGHTS OF SERVICE:** I understand that, while BNB will attempt to perform all services requested to completion, BNB is not willing to subject my pet(s) to extreme or undue stress. Some services may not be able to be performed fully depending on my pet's behavior. I also understand that BNB has the right to refuse service to me and/or my pet(s) at any time and for any reason, including a history of demonstrating aggressive behaviors. I understand all bites must be reported to local authorities under law.

\_\_\_\_\_ **LIABILITY:** I understand that BNB will exercise all due diligence regarding the care of my pet(s), but that unforeseen situations can arise when working with animals. BNB will immediately notify me if such a situation occurs concerning my pet(s). I agree to relieve BNB, its employees, owners and agents from any and all liability which may arise from such unpredictable circumstances. I release any and all liabilities relating to all known and unknown behavioral and/or health-related issues concerning my pet. I waive any and all claims against BNB, its agents and employees relating to the safety of my pet arising during their stay at BNB's facility.

Any additional information you would like us to know about your pet: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**By signing, I acknowledge that I have read this contract in its entirety and agree to all terms above. I have been made aware of the type of grooming service my pet(s) will receive and agree to the associated costs.**

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_